

# Data Working Group 2017 Q2 Case Report

## Background

The Data Working Group (DWG) filed 122 cases for the time period from 1 April 2017 to 30 June 2017. Some inquiries were handled quickly without any official action on the Data Working Group's part—usually due to the inquiry not falling under the purview of the Data Working Group.

Generally, when a complaint is brought to the DWG, the complainant is asked to first open dialogue with the user in question. This is accomplished through the channels of changeset discussions, forum and mailing list posts, or private messages as a last resort. DWG members may also choose to become directly involved in this communication immediately; otherwise, they will wait for a response from the user. Changeset discussions are viewable by everyone and are preferred as other OSM users can also provide input and so that the communication trail can be established.

If a user is unresponsive after a period of time but continues to edit the map, they will often be given a 0 hour block. This block requires them to log into the OSM website and read the block message set by a DWG member. In some cases, a user performing large-scale edits or using incompatible data sources may be blocked immediately to provide a pause for analysis and limit the amount of data added to the database.

Data that are found to be in conflict with the OSM license or community standards of practice may be reverted either by a DWG member or by a member of the community if requested. Data may also be redacted completely from the database, especially for egregious copyright violations. Occasionally the DWG receives requests or complaints from the general public through the Digital Millennium Copyright Act compliance email address; correctly mapped data is usually not modified, but small changes in classifications or representation may be made by DWG members.

In every case, the DWG gives mappers the benefit of the doubt and that they are acting with good intentions. Complaints may indeed be ruled as unfounded or incorrect if the alleged is correctly mapping. Perhaps the features added are very new, and a user surveyed that data but did not indicate this in their changeset. Alternatively, the user may be adding survey data from a holiday a few weeks prior that was greatly removed from their home. In these instances, tickets are closed out and no further action is taken.

## Case list

Created	Type	Region	Action
2017/04/01	spam or poor mapping	Europe	advice given
2017/04/02	other	global	advice given
2017/04/03	spam or poor mapping	USA	"changeset commented, reverted"
2017/04/03	request to remove personal data	India	reverted
2017/04/04	general request for information	Germany	advice given
2017/04/04	undiscussed mechanical edit	worldwide	"block issued, reverted"
2017/04/05	international dispute	Sea of Japan	"changeset commented, reverted"
2017/04/10	user conflict and non-responsiveness	North America	advice given
2017/04/11	user conflict and non-responsiveness	Germany	block issued
2017/04/11	spam or poor mapping	Korea	"block issued, reverted"
2017/04/11	request to remove personal data	India	advice given
2017/04/11	spam or poor mapping	Africa	reverted
2017/04/11	user conflict and non-responsiveness	Europe	advice given
2017/04/12	import from potentially incompatible source	Europe	redacted
2017/04/12	import from potentially incompatible source	Germany	redacted
2017/04/12	spam or poor mapping	Russia	block issued
2017/04/12	user conflict and non-responsiveness	Europe	advice given
2017/04/12	general request for information	South America	advice given
2017/04/13	general request for information	Europe	advice given
2017/04/14	request for technical help e.g. revert	Uruguay	hiding of notes or comments
2017/04/15	spam or poor mapping	Turkmenistan	reverted
2017/04/15	general request for information	Ukraine	advice given
2017/04/17	spam or poor mapping	Kazhakstan	block issued
2017/04/17	spam or poor mapping	Macedonia	reverted
2017/04/18	import from potentially incompatible source	Turkey	In Progress
2017/04/18	spam or poor mapping	Worldwide	block issued
2017/04/18	user conflict and non-responsiveness	Europe	advice given
2017/04/19	spam or poor mapping	USA	"advice given, changeset commented"
2017/04/19	spam or poor mapping	North America	reverted
2017/04/19	spam or poor mapping	USA	"block issued, changeset commented, reverted"
2017/04/19	spam or poor mapping	Greece	reverted
2017/04/19	undiscussed or other problematic import	Africa	reverted
2017/04/20	other	Russia	no action needed
2017/04/20	general request for information	Worldwide	no action needed
2017/04/21	international dispute	Europe	reverted
2017/04/22	undiscussed mechanical edit	Europe	reverted

Created	Type	Region	Action
2017/04/22	spam or poor mapping	Germany	block issued
2017/04/23	user conflict and non-responsiveness	Russia	changeset commented
2017/04/23	general request for information	Ukraine	no action needed
2017/04/24	spam or poor mapping	Europe	advice given
2017/04/24	spam or poor mapping	North America	block issued
2017/04/24	non-international external complaint about data	Europe	block issued
2017/04/24	import from potentially incompatible source	Switzerland	"redacted, reverted"
2017/04/25	spam or poor mapping	Australia	"advice given, reverted"
2017/04/27	import from potentially incompatible source	Worldwide	reverted
2017/04/27	request for technical help e.g. revert	Europe	hiding of notes or comments
2017/04/27	spam or poor mapping	USA	changeset commented
2017/04/30	spam or poor mapping	USA	hiding of notes or comments
2017/04/30	user conflict and non-responsiveness	Crimea	block issued
2017/05/01	user conflict and non-responsiveness	Germany	"advice given, block issued, reverted"
2017/05/02	general request for information	Global	no action needed
2017/05/05	user conflict and non-responsiveness	Crimea	reverted
2017/05/06	request for technical help e.g. revert	USA	reverted
2017/05/07	spam or poor mapping	None	advice given
2017/05/08	international dispute	Europe	advice given
2017/05/08	non-international external complaint about data	USA	reverted
2017/05/10	spam or poor mapping	Greece	"block issued, reverted"
2017/05/10	spam or poor mapping	United Kingdom	block issued
2017/05/12	user conflict and non-responsiveness	Europe	changeset commented
2017/05/12	user conflict and non-responsiveness	Russia	block issued
2017/05/12	spam or poor mapping	Africa	advice given
2017/05/13	spam or poor mapping	Europe	no action needed
2017/05/13	user conflict and non-responsiveness	Czech Republic	advice given
2017/05/15	spam or poor mapping	Hungary	"block issued, hiding of notes or comments"
2017/05/15	spam or poor mapping	Russia	advice given
2017/05/16	spam or poor mapping	Netherlands	advice given
2017/05/17	user conflict and non-responsiveness	Australasia	block issued
2017/05/17	spam or poor mapping	Russia	"block issued, reverted"
2017/05/18	request to remove personal data	Scotland	hiding of notes or comments
2017/05/18	spam or poor mapping	Russia	advice given
2017/05/19	spam or poor mapping	Czech Republic	advice given
2017/05/19	international dispute	Western Africa	advice given
2017/05/22	spam or poor mapping	North America	advice given
2017/05/22	spam or poor mapping	Europe	advice given

Created	Type	Region	Action
2017/05/23	spam or poor mapping	Europe	"changeset commented, reverted"
2017/05/23	user conflict and non-responsiveness	Germany	block issued
2017/05/24	spam or poor mapping	Europe	block issued
2017/05/25	other	Poland	advice given
2017/05/25	user conflict and non-responsiveness	Europe	block issued
2017/05/26	request to remove personal data	United Kingdom	hiding of notes or comments
2017/05/26	spam or poor mapping	Asia	advice given
2017/05/29	request for technical help e.g. revert	Europe	advice given
2017/05/30	other	UK	advice given
2017/05/30	user conflict and non-responsiveness	Italy	block issued
2017/05/31	user conflict and non-responsiveness	Australia	changeset commented
2017/06/03	spam or poor mapping	Europe	advice given
2017/06/05	user conflict and non-responsiveness	Europe	advice given
2017/06/05	undiscussed or other problematic import	Worldwide	block issued
2017/06/05	API misuse	Asia	advice given
2017/06/06	spam or poor mapping	USA	reverted
2017/06/06	spam or poor mapping	China	block issued
2017/06/07	spam or poor mapping	Brasil	block issued
2017/06/07	request to remove personal data	Europe	hiding of notes or comments
2017/06/07	spam or poor mapping	United States	"block issued, reverted"
2017/06/08	general request for information	Global	advice given
2017/06/08	general request for information	Worldwide	advice given
2017/06/10	spam or poor mapping	Germany	block issued
2017/06/11	international dispute	Asia	reverted
2017/06/12	request to remove personal data	England	reverted
2017/06/13	general request for information	Asia	advice given
2017/06/16	spam or poor mapping	Asia	advice given
2017/06/16	general request for information	Global	advice given
2017/06/17	general request for information	Worldwide	advice given
2017/06/18	spam or poor mapping	USA	advice given
2017/06/18	general request for information	Europe	advice given
2017/06/20	user conflict and non-responsiveness	Europe	block issued
2017/06/21	user conflict and non-responsiveness	Europe	advice given
2017/06/22	spam or poor mapping	Russia	"block issued, changeset commented"
2017/06/22	request for technical help e.g. revert	Switzerland	reverted
2017/06/22	request to remove personal data	Europe	hiding of notes or comments
2017/06/23	spam or poor mapping	Europe	advice given
2017/06/23	spam or poor mapping	Russia	block issued

Created	Type	Region	Action
2017/06/23	spam or poor mapping	Nederland	block issued
2017/06/24	spam or poor mapping	USA	"changeset commented, reverted"
2017/06/25	user conflict and non-responsiveness	Europe	advice given
2017/06/25	user conflict and non-responsiveness	Europe	block issued
2017/06/26	international dispute	Europe	advice given
2017/06/27	spam or poor mapping	Asia	hiding of notes or comments
2017/06/28	user conflict and non-responsiveness	Austria	block issued
2017/06/30	international dispute	Europe	advice given
2017/06/30	spam or poor mapping	USA	advice given

## Reporting methodology

Each case listed is identified by the creation date of the ticket, the type of issue or complaint, the region affected, and DWG action on the case.

Cases are manually coded into the following **highly** generalized categories:

- API misuse: user abusing API for editing.
- DMCA notice: legal entity filing a Digital Millennium Copyright Act takedown notice.
- General request for information: a query about a data type, a process, or other at least semi-DWG related matter.
- Import from incompatible source: user adding copyrighted or otherwise incompatibly licensed data.
- International dispute: mapping dispute related to international issues, such as border representations or international attributes on objects.
- Non-international external complaint about data: an outside entity with a data issue (e.g. private property, incorrect tag).
- Request for technical help: community request for DWG expertise, usually in reverting a complex set of data.
- Request to remove personal data: complaint about identifying information added to the database, whether on objects or notes.
- Spam or poor mapping: a user adding spam data or generally degrading data quality.
- Undiscussed mechanical edit: user employing technical means to edit OSM with limited or no human intervention and not following the automated edits code of conduct.
- Undiscussed or other problematic import: user importing data without following the guidelines.
- User conflict or non-responsiveness: a conflict between one or more mappers, possibly due to non-responsiveness in discussions about the mapping occurring.
- Other: issue that does not necessarily fit into one of these categories.

Reporting methodologies differed from the current system prior to 2017, so the listed action may be only one of the many DWG actions for the case. Nevertheless, action definitions are:

- Advice given: information is provided to the party.
- Block issued: a user block is issued for a user.
- Changeset commented: a DWG member reached out in a comment on an involved changeset.
- Hiding of notes or comments: in the case of personal data or spam, the note or comment was hidden from public view.
- No action needed: the community resolved the case, the suspected violation was indeed not actually true, or the case required no intervention.
- Reverted: data in question were reverted and possibly redacted.
- Other: action does not necessarily fit into one of these categories.

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